

LEVA Feedback Survey

Thank you for taking the time to participate in this survey. Your feedback is very important. The Kansas Bureau of Investigation (KBI) is committed to responding to the needs of crime victims and the results of this survey will help us improve our efforts. Participation in this survey is voluntary and your decision to participate in this survey will have no impact on your case.

The survey includes questions about your encounters with KBI Law Enforcement Victims Assistance (LEVA) personnel and related services. Please complete as many questions as possible. You may skip questions if you choose. If you have any questions about the survey, please contact Victims Assistance Coordinator Kayla Stone at 620-603-7112.

You may return the completed survey by mail to the KBI Great Bend office at 625 Washington Great Bend, KS 67530.

LEVA Services - Please check the category that best describes your view.

1. LEVA personnel contacted me in a timely manner.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

2. I received information about services and assistance available from LEVA personnel.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

3. LEVA personnel have been available to me by phone, email, and/or in-person to answer my questions.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

4. Overall, my contact with LEVA personnel has been helpful.

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

Comments:

Continue on the next page

Resources & Services - Please check the category that best describes your view.

5. I have used resources and services (ex: community, state, national, online, etc.) available to me.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

6. It has been easier to access available resources and services with LEVA support.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

7. The resources and services I have accessed have been helpful.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

8. There are additional services that would have been helpful for me, but I was unable to locate them on my own.

- Strongly Agree Agree Neutral Disagree Strongly Disagree

9. Please list any additional services that would have been helpful for you.

Comments:

General Feedback

10. What did you appreciate most about the assistance you received from LEVA personnel?

11. What did you appreciate least about the assistance you received from LEVA personnel?

12. Is there anything that LEVA personnel could have done better to assist you?

Thank you for taking the time to complete this survey. The information you provided will be very valuable to us as we work to improve our response to victims of crime.